

April 24, 2020

You are in our thoughts

Dear Member,

We at Ariza Credit Union remain committed to ensuring your well-being and that of all our members in Carriacou and Petite Martinique and to support you throughout these difficult times.

In recognition of the possible negative financial impact from this pandemic, we remind you of our approved package of financial support to include:

- Moratorium or postponement on the repayment of principal and interest on loans of up to three months, in the first instance for members who have reduced income through loss of job;
- Waivers of loan repayment of principal and interest for one month based on request;
- Easy top-up of the Flexi Credit loan facility.

You are also reminded of **The Ariza Provident Fund** which has been set up to provide support to our less fortunate members to assist in meeting basic needs. In the Cooperative Spirit of "people helping people", you are encouraged to be your brother's keeper and make application to the Credit Union for support on behalf of these members on the approved form. Forms can be completed from the Ariza webpage (arizacu.com).

We are aware that our Carriacou branch ATM is currently out of service and for this we apologize. We assure you that we are making every effort to have this rectified soonest but are constrained by the lack of air and sea transportation between our islands. During this down time, we encourage you to use any of the available Connex ATMs (Hillsborough and Tyrel Bay) or swipe your card where available. The Ariza Mobile and Internet Experience (online and mobile app) is also available for use during this time for transfers, paying bills, viewing statements, and managing your account.

Please be safe during this period and adhere to social distancing, wear a mask, and follow the other protocols outlined by the Ministry of Health.

Warmest regards,

Lucia Livingston-Andall

Chief Executive Officer

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